

# Insights

December 2021



Welcome to AgeSpan's monthly newsletter - **Insights**! This is your resource for healthy aging. If you have questions or ideas for future issues, connect with us at [communications@agespan.org](mailto:communications@agespan.org)

Simply stated – friends like you play a huge role in making the impossible possible.



## 2021 ANNUAL APPEAL

### Your gifts make a difference, every day

Earlier this month, Elder Services of the Merrimack Valley and North Shore changed its name to **AgeSpan**. However, our mission to meet the diverse needs and changing lifestyles of those we serve by supporting healthy aging across the lifespan has not changed.

With your support, our agency has helped thousands of people lead safe and healthy lives by providing services and community programs that aid everyone's desire to live as independently as possible in their own homes. Thanks to you, we are able to help older adults, isolated by the pandemic, connect with friends and family by providing them with computer tablets and training. And every person who called because of urgent circumstances, like needing extra food, a prescription, assistance with heating costs, a mattress or eyeglasses was helped because donors took time to make a financial gift.

Older adults, people with disabilities, and caregivers are facing challenging times, and the need now has never been greater. Please give today. Thank you.

[Donate](#)

### A donor's story: A special year inspires a gift

A Boston couple made a generous donation to AgeSpan as a way to celebrate a special year, one when they welcomed their first child. Karthik Narayan Muthuraman and his wife, Sudha, viewed the birth as a great gift, so they wanted to express their gratitude by giving back to support “those who are less fortunate who can’t help themselves.”

The couple decided to focus on two areas: aiding underdeveloped children and the elderly. Karthik Muthuraman works in data science and product development in



Together, they researched a variety of organizations, studying their missions, programs, areas of service, donors, and history.

“We were very impressed with your food-related programs, [Meals on Wheels](#) and the [Brown Bag program](#),” says Karthik. “We’re from India and do not have programs on this scale there. So, this was very appealing.”

Your gifts to AgeSpan, large and small, all add up to make an enormous difference to the people we serve, throughout the region and across the Commonwealth. A most grateful thank-you to all who contribute and help make our mission possible.

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## Pfizer employees brighten the holiday



Many thanks to the extraordinarily generous employees of Pfizer Inc. in Andover, who bought and donated Christmas gifts such as warm clothing, food, books, and toys for over 90 adults and children. Gift choices were based on wish lists collected by our agency's care managers. Pfizer Quality Control Scientist Jamie Perkins led the effort, with more than 60 of her colleagues participating, buying over 130 gifts. The employees have been conducting this gift drive since 2017, when it began in the Pfizer Quality Control department, at Jamie's suggestion. Some unusual gift requests this year included a box of Oreo cookies and a cookbook written in French.

*Photo above l-r Juan Saldarriaga, Pfizer QCM Manager; Heidi Scalese, Pfizer SR-QA Specialist II; Lori St.Cyr, Pfizer QC Manager; Chris Tardiff, AgeSpan COO, VP Clinical Services; Bonnie Sisson, AgeSpan Community Relations; Joan Hatem-Roy, AgeSpan CEO; Jamie Perkins, Pfizer Quality Scientist; Karin Hughes, Pfizer QA Specialist II; Maria Silveira, Pfizer QLS*

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## Gathering in-person or still online this season?

Some of us are still uncomfortable hosting in-person gatherings, especially during the holiday season.

While vaccines have made many feel safer about being together, not everyone is ready to mingle. In her latest *Eagle-Tribune* column, our Chief Executive Officer Joan Hatem-Roy offers safe ways to gathering with family and friends - whether together or online. [Read the full column here.](#)



## PCA/CDC FI transition starts January 1

Starting January 1, Tempus Unlimited will be the ONLY Fiscal Intermediate (FI) for MassHealth PCA Program. A Tax Intermediary is performing on behalf of Consumers to pay PCAs. If you are a Consumer or PCA already using Tempus FI, you don't need to do anything. If you are a Consumer or PCA using Northeast Arc FI or Stavros FI, you **MUST** fill out the forms and submit them to Tempus before **Friday, December 17, 2021**. [Click here to learn more.](#)

### Are you a Consumer or PCA in the MassHealth PCA Program?

Your Fiscal Intermediary (FI) will be changing to Tempus Unlimited beginning on January 1, 2022.

If you do not already use Tempus Unlimited as your FI, here's what you need to do:

- 1. Check your mail and email, or go online**
  - o You should have already received a letter and/or email from Tempus Unlimited that includes pre-filled forms for you to complete.
  - o Can't find a letter or forms? Contact Tempus at 877-479-7577 or [MAFMS@tempusunlimited.org](mailto:MAFMS@tempusunlimited.org), or visit Tempus' website at <https://tempusunlimited.org/ma-transition/> to download blank forms.
- 2. Fill out your forms and return them to Tempus FI**
  - o Complete each required form
  - o Send back to Tempus as soon as possible – **NO LATER than December 17, 2021**
  - o You can send your completed forms to Tempus via email, fax, or mail:
    - Email: [MAFMS@tempusunlimited.org](mailto:MAFMS@tempusunlimited.org)
    - Fax: (800) 359-2884
    - Mail: 600 Technology Center Dr., Stoughton, MA 02072

Have questions? Go to <https://tempusunlimited.org/ma-transition/> or Contact Tempus at 877-479-7577 or [MAFMS@tempusunlimited.org](mailto:MAFMS@tempusunlimited.org)

### ¿Es usted Consumidor o PCA del Programa de PCA de MassHealth?

Su nuevo Intermediario Fiscal (FI) será Tempus Unlimited a partir del 1 de enero de 2022.

Si todavía no usa Tempus Unlimited como su FI, esto es lo que debe hacer:

- 1. Revise su correo postal o electrónico, o visite la internet**
  - o Debería haber recibido una carta y/o un correo electrónico de Tempus Unlimited que contiene los formularios precompletados para que los rellene.
  - o ¿No puede encontrar la carta o los formularios? Comuníquese con Tempus al teléfono 877-479-7577 o al correo electrónico [MAFMS@tempusunlimited.org](mailto:MAFMS@tempusunlimited.org), o visite el sitio web de Tempus en <https://tempusunlimited.org/ma-transition/> para descargar los formularios en blanco.
- 2. Rellene sus formularios y envíelos a Tempus FI**
  - o Complete cada formulario requerido
  - o Envíelos a Tempus lo antes posible: **ANTES del 17 de diciembre de 2021**
  - o Usted puede enviar sus formularios rellenos a Tempus por correo electrónico, fax o correo postal:
    - Por correo electrónico: [MAFMS@tempusunlimited.org](mailto:MAFMS@tempusunlimited.org)
    - Por fax: (800) 359-2884
    - Por correo postal: 600 Technology Center Dr., Stoughton, MA 02072

¿Tiene preguntas? Visite <https://tempusunlimited.org/ma-transition/> o comuníquese con Tempus al 877-479-7577 o en [MAFMS@tempusunlimited.org](mailto:MAFMS@tempusunlimited.org)

December 24 and December 31.



[agespan.org](https://agespan.org)

For questions or comments, contact us at 800-892-0890 or  
[communications@agespan.org](mailto:communications@agespan.org)

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